

Provider Experience Contacts

Each state in The Health Plan's (THP) managed care Kourtney Koscevic (Interim) service area has a designated Practice Management kkoscevic@healthplan.org Consultant (PMC) available to provide 740.699.6959 education and serve as a resource. **Christopher Williams** Ashtabula Lake [cwilliams@healthplan.ora **Fulton** 304.720.4928 Williams Ottawa Geauga Cuyahoga Trumbull Wood Sandusky Defiance Henry **HEALTH SYSTEMS Portage** Medina Huron **Paulding** Seneca Mahoning • The Cleveland Clinic (CCF) Putnam Hancock Kourtney Koscevic Ashland Crawford Stark Van Wert Wyandot Columbiana Wayne Richland Allen OhioHealth Hardin Carroll Kourtney Koscevic Marion **Holmes Auglaize** Mercer Morrow Jefferson Vandalia Health Knox Logan Shelby Harrison Coshocton Christopher Williams Delaware Darke Champaign Licking WVU Medicine (WVUM) Guernsey Belmont Miami Muskingum Franklin Christopher Williams Clark Noble Monroe Fairfield Perry Preble Greene Pickaway Morgan Fayette Hocking Washinaton **Butler** Warren Clinton Athens Ross Vinton Doddridge Harrison Highland Clermont Pike Jackson Gallia Adams Scioto Lawrence **Kourtney Koscevic** Manager, Provider Experience kkoscevic@healthplan.ora 740.699.6959 To obtain a copy of your THP contract or a practitioner roster, THP's Secure Provider Portal please Contact Cayla Delman, **Provider Operations Specialist** Access THP's secure provider portal at

at cdelman@healthplan.org.

For general inquiries, or practitioners and facilities out of THP's managed care service area, contact Customer Service at 1.877.847.7901.

• & More!

Contact Missy Hodge at mhodge@healthplan.org with questions about portal account set up.

myplan.healthplan.org for self-service options:

• Submit Prior Authorizations and View Status

Access required Provider Training Materials

Submit Claims and View Status

• Track Quality Measures