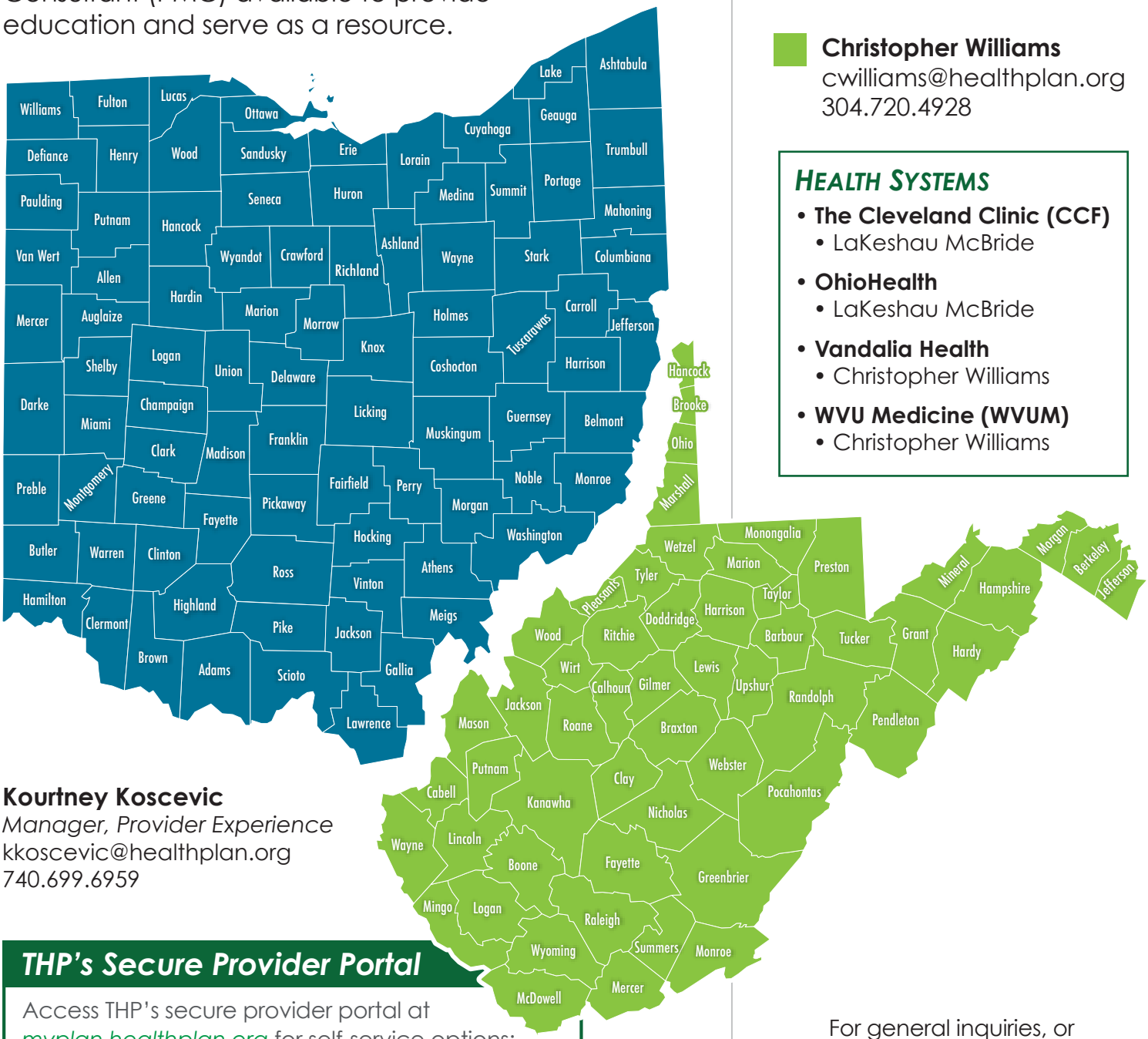
# Practice Management Consultant Contacts

Each state in The Health Plan's (THP) managed care service area has a designated Practice Management Consultant (PMC) available to provide education and serve as a resource.




**Kourtney Koscevic**
*Manager, Provider Experience*
kkoscevic@healthplan.org
740.699.6959

**LaKeshau McBride**
lmcbride@healthplan.org
304.285.6537

**Christopher Williams**
cwilliams@healthplan.org
304.720.4928

## Health Systems

- **The Cleveland Clinic (CCF)**
  - LaKeshau McBride
- **OhioHealth**
  - LaKeshau McBride
- **Vandalia Health**
  - Christopher Williams
- **WVU Medicine (WVUM)**
  - Christopher Williams

## THP's Secure Provider Portal

Access THP's secure provider portal at myplan.healthplan.org for self-service options:

- Submit Claims and View Status
- Submit Prior Authorizations and View Status
- Access required Provider Training Materials
- Track Quality Measures
- & More!

Contact Missy Hodge at mhodge@healthplan.org with questions about portal account set up.

For general inquiries, or practitioners and facilities out of THP's managed care service area, contact Customer Service at 1.877.847.7901.

Rev. 03.10.2025