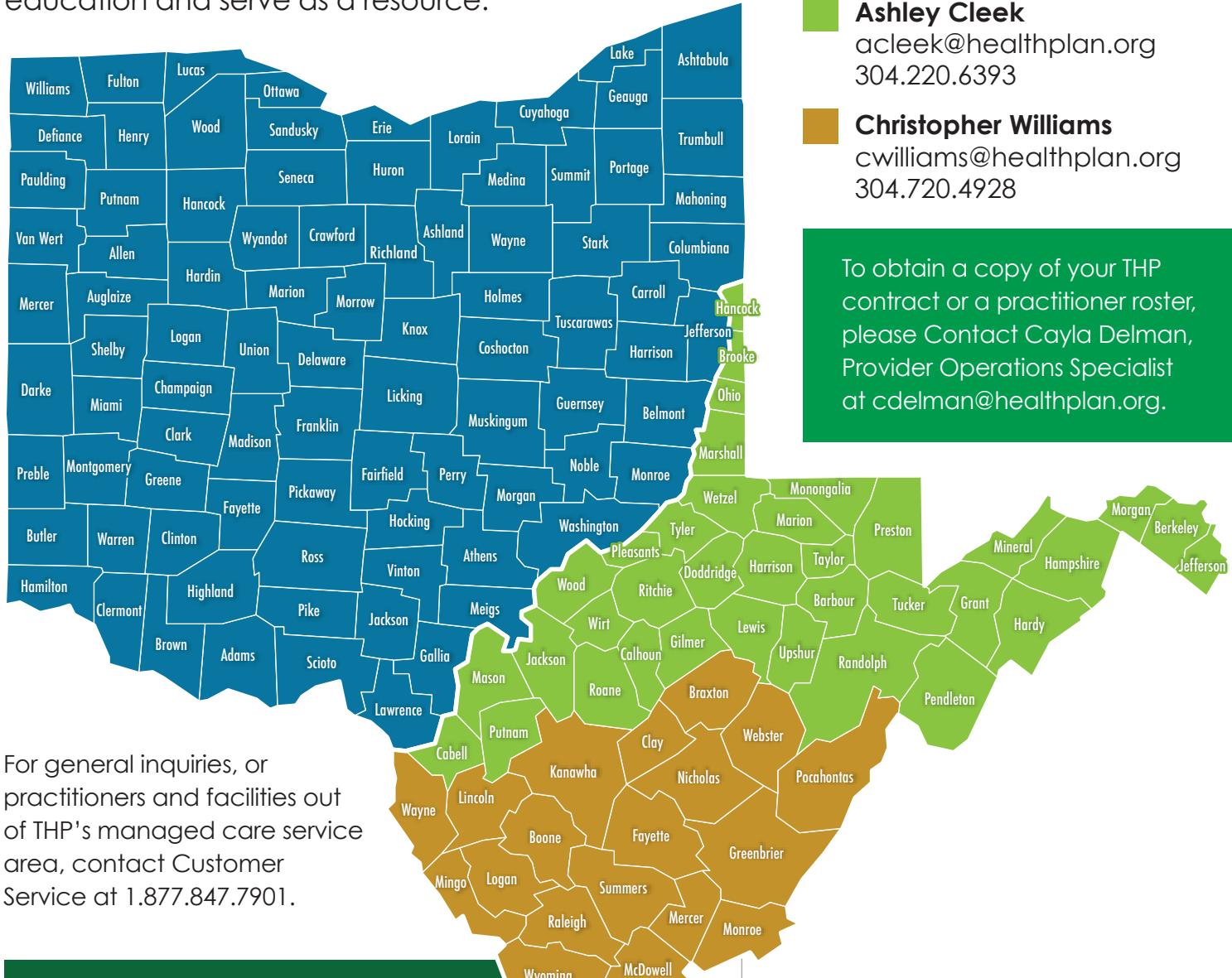




## **Provider Experience Contacts**

The Health Plan's (THP) managed care service area has designated Practice Management Consultants (PMC) available to provide education and serve as a resource.



## THP's Secure Provider Portal

Access The Health Plan's secure provider portal at [myplan.healthplan.org](http://myplan.healthplan.org) for self-service options:

- Submit Claims and View Status
- Submit Prior Authorizations and View Status
- Access required Provider Training Materials
- Track Quality Measures
- & More!

Contact Missy Hodge at [mhodge@healthplan.org](mailto:mhodge@healthplan.org) with questions about portal account set up.

## HEALTH SYSTEMS

- **The Cleveland Clinic (CCF)**
  - Kourtney Koscevic
- **Marshall Health Network (MHN)**
  - Ashley Cleek
- **Vandalia Health**
  - Christopher Williams
- **WVU Medicine (WVUM)**
  - Christopher Williams