



Prior Authorization Changes for Peer Recovery Support Services

Effective July 1, 2022, The Health Plan (THP) is altering prior authorization protocols for Peer Recovery Support Services (PRSS) (billing code H0038) for the West Virginia Medicaid line of business. THP has amended the previous policy to include access to 90 units of PRSS service per month without authorization for individuals with a diagnosis of substance use disorder. Additional units over 90 per month will require authorization.

Complete billing guidelines for PRSS are available on THP's public website at healthplan.org, "For Providers," "Medicare and Medicaid," "WV Medicaid," "Provider Billing Instructions."

Feel free to contact the Medicaid Customer Service Department at 1.888.613.8385 or your practice management consultant for questions. Access practice management consultant contact information for your county on our website at healthplan.org, "For Providers," "Overview," "Meet the Provider Servicing Team."