HIGH-PERFORMANCE NETWORK

Charleston Area Medical Center + **Mon Health** + **The Health Plan**

Mon Health, CAMC, & The Health Plan (THP) are proud to announce a new partnership for the 2021/2022 plan year. As a high-performance network, we serve West Virginia businesses and their employees by creating a benefit plan that delivers **better outcomes, lower costs, and improved patient and member experiences.**
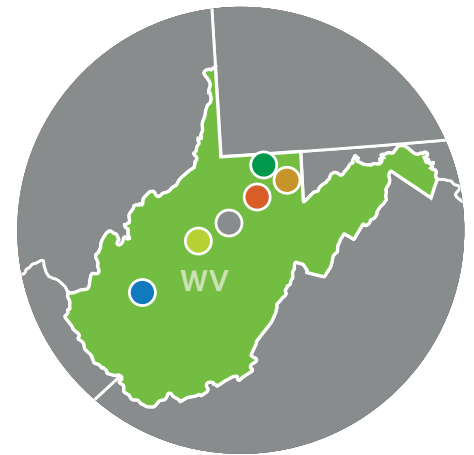
- 🔵 Charleston Area Medical Center CAMC - Charleston, WV
- 🟢 Mon Health Medical Center – Morgantown, WV
- 🟠 Preston Memorial Hospital – Kingwood, WV
- ⚪ Stonewall Jackson Memorial Hospital – Weston, WV
- 🔴 Grafton City Hospital - Grafton WV
- 🟡 Minnie Hamilton Healthcare - Glenville WV

WV

- THP works with employer groups to help them select a tiered benefit plan including member deductible, co-insurance, and out-of-pocket maximum.

- Mon Health Medical Center and Mon Health Stonewall Jackson Memorial Hospital were awarded an "A" grade for patient safety from The Leapfrog Group's Spring 2021 Hospital Safety Grade – the only hospitals in West Virginia to earn the designation.

- CAMC is West Virginia's premiere medical teaching facility, hosting, on any given day, more than 800 students in programs leading to degrees or certifications in health professions.

- Mon Health leads the state in treatments for conditions that most affect West Virginians, including heart care, robotic surgery and gynecological care.

- THP offers access to Mon Health and direct contracted provider networks spanning West Virginia, Eastern Ohio, Southwestern Pennsylvania and Western Maryland.

- CAMC is home to one of the top heart programs in the United States; the first kidney transplant center in the state; West Virginia's only free-standing Women and Children's Hospital; the highest level new born intensive care unit, highest level pediatric intensive care unit and one of the busiest Level I Trauma Centers. CAMC's cancer program has been continuously accredited since 1947.

BETTER OUTCOMES

LOWER COSTS

IMPROVED PATIENT/ MEMBER EXPERIENCES

ENHANCED CARE & WELL-BEING

Custom Platform

THP's secure multi-purpose website is designed to provide a customized platform to meet the needs of our valued:

• Members • Providers • Brokers

THP tailors clients' "MyPlan Platform" to each individual group, including logo branding and group-specific network links and documents.

MyPlan and MyPlan Mobile puts members in the driver's seat.

A Personal Touch

THP is proud that our custom core systems are all developed and maintained in-house – and our experienced team of programmers, web developers and network analysts work to enhance our systems continuously to create an optimal end-user experience.

Real-Time Plan Access

MyPlan and MyPlan Mobile puts up-to-date information at members' fingertips – accessible 24/7 where they can:

• Access easy-to-understand benefits summaries
• Download/view EOBs and ID cards
• Access integrated wellness tools

Members can navigate their health - simply!

When members download the MyPlan Mobile app and login using their MyPlan username and password, they have access at their fingertips about their plan, including accessing ID cards, tracking copays, viewing claims and coverage and finding important plan documents. It's never been easier!

MyPlan.HealthPlan.org

Best in Class – Online Safety & Security

THP takes this very, very seriously – and it shows. THP earned a security SSL grade of "A" in an annual external penetration test of all its websites. This designation shows our commitment to the safety and security of each member's benefits and protected health information.

Employer Capabilities Online

• All member website capabilities
• Ability to search members for their specific group
• Easy enrollment capabilities
• Add new employees
• Manage enrollment/demographics
• Order ID cards
• Access to DataBytes

Broker Capabilities Online

• Premium estimator
• View & download historical estimates
• Access to group policies, plan documents & invoices
• Access to commission reports

Provider Capabilities Online

• Ability to search patients & verify enrollment
• Deductibles
• Copays
• Benefits
• Group & network information
• View patient ID card
• Submit/view claim status & pre-authorizations, including behavioral health
• Administration capabilities
• Manage new users/administrators
• Grant permissions
• View/download member rosters, remittances & policies
• View & download forms
• Access to a subset of clinical data

Complete Online Member Capabilities

• Easy-to-understand benefits summary
• Basic enrollment information, including enrolled dependents
• Deductibles
• Copays
• View & change care providers
• Download/view EOBs & ID cards
• Access integrated tools via single sign-on (SSO)
• HealthiestYou – Teledoc service
• THP Wallet – Access HSA, or FSA account information
• Customized site for group-specific information
• Network links
• Logo branding
• Group-specific documents, such as plan documents
• Copayment assist program
• SSO with Express Scripts (ESI) for handling mail order prescriptions

10:45 | myplan.healthplan.org | LTE

Register   Log in

The HealthPlan

Home > Log in

Access your account

🔒 Secure Log in

User ID

Password

Log In »

ℹ Need Help?
👤 Forgot User ID
🔍 Forgot Password

First-time users
Register

Resource Library
Access forms, training and educational documents.
Access library