



For Immediate Release

The Health Plan Earns Exceptional Rating Nationally

Plans Evaluated by CMS for Satisfaction and Outcomes

WHEELING, WEST VIRGINIA— October 7, 2021— The Health Plan is thrilled to announce our HMO Medicare Advantage Plan has been given a **4.5-star rating nationally** for the 2022 plan year, allowing us to provide additional assistance and benefits to West Virginians and Ohioans.

Every year Medicare evaluates plans based on a 5-star rating system that looks at member satisfaction and outcomes. **Our HMO Medicare Plan is now ranked as one of the highest rated** plans by the Centers for Medicare and Medicaid Services. This means our members are receiving top-of-the-line care from our locally managed and operated company.

The Health Plan continuously looks for ways to improve our plans, and having this exceptional rating allows The Health Plan to:

- Keep our premiums low
- Offer new and additional benefits
- Maintain and grow current benefits and programs



The Health Plan's PPO Medicare Advantage Plan was awarded a 4-star rating, a half star increase since last year. These rating increases validate the efforts of the entire team and the priority we place on our members.

"The Health Plan is proud of this recognition as an organization," said President and COO Jeff Knight. "This shows that our employees and providers are working together to provide exceptional service and care to our members."

Additional information about The Health Plan and its Medicare Advantage plans is available by calling 1.877.847.7915 (TTY: 711) or online at healthplan.org.

###

About The Health Plan

The Health Plan is a clinically-driven, technology-enhanced, and customer-focused organization that manages and improves the health and well-being of its members. Established in 1979, the West Virginia-based company has offered a complete line of managed care products and services. The Health Plan's goal is to provide health care systems and clients with innovative health care benefits and plans at a reasonable cost across the mid-Atlantic region and nationally.