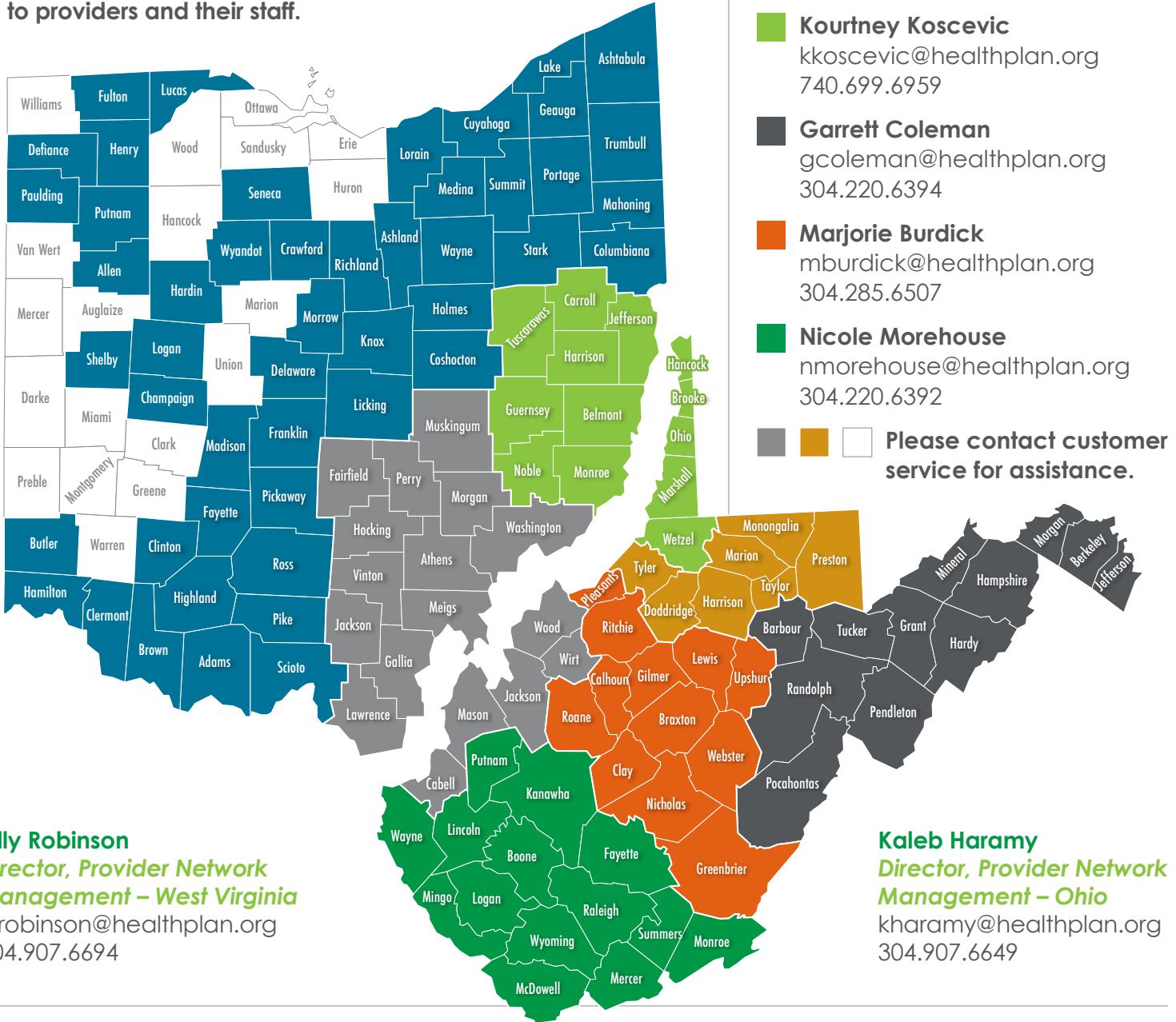




## Practice Management Consultant Contacts

Each county in The Health Plan (THP) network has a designated Practice Management Consultant available to provide education and serve as a value resource to providers and their staff.



**Billy Robinson**  
*Director, Provider Network  
Management – West Virginia*  
wrobinson@healthplan.org  
304.907.6694



Access THP's secure provider portal at [myplan.healthplan.org](http://myplan.healthplan.org) for self-service options:

- Submit & View Claim Status
- Submit & View Prior Authorization Status
- Access required Provider Training Materials
- Track Quality Measures
- & More!



Call **1.877.847.7901**, Monday – Friday,  
8:00 a.m. to 5:00 p.m., to speak with  
a customer service representative who  
will answer eligibility and benefit and/or  
claim status inquiries.

For more specialized services, a representative will transfer you to the Practice Management Consultant in your area, as shown on the map.