

# The Health Plan Medical Management Program

## OUT-OF-PLAN REFERRALS

All Tertiary Care is to be coordinated by the In-Plan Primary Care or In-Plan Specialty Care Physician

For elective admissions or transfers to tertiary facilities call:

**(800) 526-7511 or (740) 695-7905**  
Available M-F, 8:00 AM – 5:00 PM

For all urgent / emergent admissions or transfers to tertiary facilities call:

**(866) NURSEHP (866) 687-7347**  
Available 24 hours / 7 days a week

**Physician Access Only**

The information below is provided to better assist you in locating an appropriate physician at our tertiary level hospitals. If you should have any questions regarding tertiary facilities, do not hesitate to call The Health Plan Medical Department at **(800) 624-6961** or **(740) 695-7643**.

### Akron General Medical Center

[www.akrongeneral.org](http://www.akrongeneral.org)

Physician Ready Access

**(800) 362-2462**

Available 24 hrs / 7 days a week

### Cabell Huntington Hospital

[www.cabellhuntington.org](http://www.cabellhuntington.org)

**(304) 526-2000**

Patient Transfer Center

**(877) 531-2CHH (877) 531-2244**

Available 24 hrs / 7 days a week

### Charleston Area Medical Center (CAMC)

[www.camc.org](http://www.camc.org)

Transfer Center Physician Access Line

**(877) 226-2273**

Available 24 hrs / 7 days a week

### Children's Hospital Medical Center of Akron

[www.akronchildrens.org](http://www.akronchildrens.org)

Communications Center

**(800) 221-5437**

Available 24 hrs / 7 days a week

### Children's Hospital of Pittsburgh

[www.chp.edu/CHP/Home](http://www.chp.edu/CHP/Home)

**(412) 692-PEDS (412) 692-7337**

Available 24 hrs / 7 days a week

### Cleveland Clinic Foundation

[www.clevelandclinic.org](http://www.clevelandclinic.org)

**(800) 553-5056**

Available 24 hrs / 7 days a week

### Mount Carmel Health Systems

[www.mountcarmelhealth.com](http://www.mountcarmelhealth.com)

**(614) 234-6000**

- Mount Carmel East **(614) 234-6000**
- Mount Carmel West **(614) 234-5000**

- Mount Carmel St. Ann's **(614) 898-4000**

- Mount Carmel New Albany Surgical Hospital **(614) 775-6600**

All Available 24 hrs / 7 days a week

### Nationwide Children's Hospital (Formerly Columbus Children's Hospital)

[www.nationwidechildrens.org](http://www.nationwidechildrens.org)

**(800) 875-KIDS (800) 875-5437**

Available 24 hrs / 7 days a week

### Ohio State University

<http://medicalcenter.osu.edu>

**(800) 293-5123**

Available 24 hrs / 7 days a week

### Summa Health System

[www.summahealth.org](http://www.summahealth.org)

**(330) 375-3000**

- Summa Akron City Hospital
- Summa St. Thomas Hospital

### University Hospitals Case Medical Center

[www.uhhospitals.org](http://www.uhhospitals.org)

**(800) 552-8338 or (216) 844-7553**

Available M-F, 8:30 AM – 4:30 PM  
for non-emergent issues

**(216) 844-1111**

After hours and weekends

### West Penn Allegheny Health System

[www.wpahs.org](http://www.wpahs.org)

**(412) 578-5000**

After hours and weekends

- Allegheny General Hospital **(888) 660-4884**  
Available 24 hrs / 7 days a week

- West Penn Hospital **(412) 362-8677**  
Available M-F, 7 AM – 6 PM

### West Virginia University Hospitals

[www.health.wvu.edu](http://www.health.wvu.edu)

**(800) WVA-MARS (800) 982-6277**

Available 24 hrs / 7 days a week

**ALL TERTIARY CARE MUST BE PRE-AUTHORIZED**