

The Health Plan Medical Management Program OUT-OF-PLAN REFERRALS

All Tertiary Care is to be coordinated by the In-Plan Primary Care
or In-Plan Specialty Care Physician

For elective admissions or transfers to
tertiary facilities call:

1-800-526-7511 or 1-740-695-7905
Available M-F, 8:00 AM – 5:00 PM

For all urgent / emergent admissions or
transfers to tertiary facilities call:

1-866-NURSEHP (1-866-687-7347)
Available 24 hours / 7 days a week
Physician Access Only

The information below is provided to better assist you in locating an appropriate physician at our tertiary level hospitals. If you should have any questions regarding tertiary facilities, do not hesitate to call The Health Plan Medical Department at 1-800-624-6961 or 1-740-695-7643.

Akron General Medical Center

www.akrongeneral.org

Physician Ready Access

1-800-362-2462

Available 24 hrs / 7 days a week

Charleston Area Medical Center (CAMC)

www.camc.org

Transfer Center Physician Access Line

1-877-226-2273

Available 24 hrs / 7 days a week

Children's Hospital Medical Center of Akron

www.akronchildrens.org

Communications Center

1-800-221-5437

Available 24 hrs / 7 days a week

Children's Hospital of Pittsburgh

www.chp.edu/CHP/Home

1-412-692-PEDS (1-412-692-7337)

Available 24 hrs / 7 days a week

Cleveland Clinic Foundation

www.clevelandclinic.org

1-800-553-5056

Available 24 hrs / 7 days a week

Mount Carmel Health Systems

www.mountcarmelhealth.com

1-614-234-6000

Available 24 hrs / 7 days a week

Nationwide Children's Hospital

(Formerly Columbus Children's Hospital)

www.nationwidechildrens.org

1-800-875-KIDS (1-800-875-5437)

Available 24 hrs / 7 days a week

Ohio State University

<http://medicalcenter.osu.edu>

1-800-293-5123

Available 24 hrs / 7 days a week

University Hospitals Case Medical Center

www.uhhospitals.org

1-800-552-8338 or 1-216-844-7553

Available M-F, 8:30 AM – 4:30 PM
for non-emergent issues

1-216-844-1111

After hours and weekends

West Penn Allegheny Health System

www.wpahs.org

- **Allegheny General Hospital**

1-888-660-4884

Available 24 hrs / 7 days a week

- **West Penn Hospital**

1-412-362-8677

Available M-F, 7 AM – 6 PM

1-412-578-5000

After hours and weekends

West Virginia University Hospitals

www.health.wvu.edu

1-800-WVA-MARS (1-800-982-6277)

Available 24 hrs / 7 days a week

ALL TERTIARY CARE MUST BE PRE-AUTHORIZED