

The Health Plan



THP Insurance Co.

SecureCare Option I HMO
SecureCare Option II HMO
SecureCare Option III HMO



Summary of Benefits

The health coverage you need.
The piece of mind you want.

The Health Plan

SecureCareHMO

Health Maintenance Organization

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Introduction to the Summary of Benefits for SecureCare Option I HMO, SecureCare Option II HMO and SecureCare Option III HMO

January 1, 2012 - December 31, 2012

Thank you for your interest in SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO. Our plan is offered by HomeTown Health Plan/The Health Plan, a Medicare Advantage Health Maintenance Organization (HMO). This Summary of Benefits tells you some features of our plan(s). It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO and ask for the "Evidence of Coverage."

YOU HAVE CHOICES IN YOUR HEALTH CARE

As a Medicare beneficiary, you can choose from different Medicare options. One option is the Original (fee-for-service) Medicare Plan. Another option is a Medicare health plan, like SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO. You may have other options too. You make the choice. No matter what you decide, you are still in the Medicare program.

You may join or leave a plan only at certain times. Please call SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO at the telephone number listed at the end of this introduction or 1-800-MEDICARE (1-800-633-4227) for more information. TTY/TDD users should call 1-877-486-2048. You can call this number 24 hours a day, 7 days a week.

HOW CAN I COMPARE MY OPTIONS?

You can compare SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO and the Original Medicare Plan using this Summary of Benefits. The charts in this booklet list some important health benefits. For each benefit, you can see what our plan covers and what the Original Medicare Plan covers.

Our members receive all of the benefits that the Original Medicare Plan offers. We also offer more benefits, which may change from year to year.

WHERE IS SECURECARE OPTION I HMO, SECURECARE OPTION II HMO, AND SECURECARE OPTION III HMO AVAILABLE?

The service area for this plan includes: Ashland, OH; Carroll, OH; Columbiana, OH; Coshocton, OH; Holmes, OH; Mahoning, OH; Medina, OH; Portage, OH; Stark, OH; Summit, OH; Trumbull, OH; Tuscarawas, OH; and Wayne, OH. You must live in one of these areas to join the plan. There is more than one plan listed in this Summary of Benefits. If you are enrolled in one plan, and wish to switch to another plan, you may do so only during certain times of the year. Please call Customer Service for more information.

WHO IS ELIGIBLE TO JOIN SECURECARE OPTION I HMO, SECURECARE OPTION II HMO, OR SECURECARE OPTION III HMO?

You can join SecureCare Option I HMO, SecureCare Option II HMO, or SecureCare Option III HMO if you are entitled to Medicare Part A and enrolled in Medicare Part B and live in the service area. However, individuals with End-Stage Renal Disease are generally not eligible to enroll in SecureCare Option I HMO, SecureCare Option II HMO, or SecureCare Option III HMO unless they are members of our organization and have been since their dialysis began.

CAN I CHOOSE MY DOCTORS?

SecureCare Option I HMO, SecureCare Option II HMO, and SecureCareOption III HMO have formed a network of doctors, specialists and hospitals. You can only use doctors who are part of our network. The health providers in our network can change at any time.

You can ask for a current Provider Directory. For an updated list, visit us at www.healthplan.org. Our Customer Service number is listed at the end of this introduction.

WHAT HAPPENS IF I GO TO A DOCTOR WHO'S NOT IN YOUR NETWORK?

If you choose to go to a doctor outside of our network, you must pay for these services yourself except in limited situations (for example, emergency care). Neither the plan nor the Original Medicare Plan will pay for these services.

WHERE CAN I GET MY PRESCRIPTIONS IF I JOIN THIS PLAN?

SecureCare Option II HMO and SecureCare Option III HMO have formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We may not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases. The pharmacies in our network can change at any time. You can ask for a Pharmacy Directory or visit us at www.healthplan.org. Our Customer Service number is listed at the end of this introduction.

DOES MY PLAN COVER MEDICARE PART B OR PART D DRUGS?

SecureCare Option I HMO does cover Medicare Part B prescription drugs. SecureCare Option I HMO does NOT cover Medicare Part D prescription drugs.

SecureCare Option II HMO and SecureCare Option III HMO do cover both Medicare Part B prescription drugs AND Medicare Part D prescription drugs.

WHAT IS A PRESCRIPTION DRUG FORMULARY?

SecureCare Option II HMO and SecureCare Option III HMO use a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug. If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected enrollees before the change is made. We will send a formulary to you and you can see our complete formulary on our website at www.healthplan.org.

If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

HOW CAN I GET EXTRA HELP WITH MY PRESCRIPTION DRUG PLAN COSTS OR GET EXTRA HELP WITH OTHER MEDICARE COSTS?

You may be able to get extra help to pay for your prescription drug premiums and costs as well as get help with other Medicare costs. To see if you qualify for getting extra help, call:

- » 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048, 24 hours a day/ 7 days a week; and see www.medicare.gov "Programs for People with Limited Income and Resources" in the publication Medicare & You.
- » The Social Security Administration at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY/TDD users should call 1-800-325-0778; or
- » Your State Medicaid Office.

WHAT ARE MY PROTECTIONS IN THIS PLAN?

All Medicare Advantage Plans agree to stay in the program for a full calendar year at a time. Plan benefits and cost-sharing may change from calendar year to calendar year. Each year, plans can decide whether to continue to participate with Medicare Advantage. A plan may continue in their entire service area (geographic area where the plan accepts members) or choose to continue only in certain areas. Also, Medicare may decide to end a contract with a plan. Even if your Medicare Advantage Plan leaves the program, you will not lose Medicare coverage. If a plan decides not to continue for an additional calendar year, it must send you a letter at least 90 days before your coverage will end. The letter will explain your options for Medicare coverage in your area.

As a member of SecureCare Option I HMO, SecureCare Option II HMO, or SecureCare Option III HMO, you have the right to request an organization determination, which includes the right to file an appeal if we deny coverage for an item or service, and the right to file a grievance. You have the right to request an organization determination if you want us to provide or pay for an item or service that you believe should be covered. If we deny coverage for your requested item or service, you have the right to appeal and ask us to review our decision. You may ask us for an expedited (fast) coverage determination or appeal if you believe that waiting for a decision could seriously put your life or health at risk, or affect your ability to regain maximum function. If your doctor makes or supports the expedited request, we must expedite our decision. Finally, you have the right to file a grievance with us if you have any type of problem with us or one of our network providers that does not involve coverage for an item or service. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

As a member of SecureCare Option II HMO or SecureCare Option III HMO, you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance. You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered. An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost. You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision. Finally, you have the right to file a grievance if you have any type of problem with us or one of our network pharmacies that does not involve coverage for a prescription drug. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

WHAT IS A MEDICATION THERAPY MANAGEMENT (MTM) PROGRAM?

A Medication Therapy Management (MTM) Program is a free service we offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact SecureCare Option II HMO and/or SecureCare Option III HMO for more details.

WHAT TYPES OF DRUGS MAY BE COVERED UNDER MEDICARE PART B?

Some outpatient prescription drugs may be covered under Medicare Part B. These may include, but are not limited to, the following types of drugs. Contact SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO for more details.

- **Some Antigens:** If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.
- **Osteoporosis Drugs:** Injectable drugs for osteoporosis for certain women with Medicare.
- **Erythropoietin (Epoetin Alpha or Epogen®):** By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.
- **Hemophilia Clotting Factors:** Self-administered clotting factors if you have hemophilia.
- **Injectable Drugs:** Most injectable drugs administered incident to a physician's service.
- **Immunosuppressive Drugs:** Immunosuppressive drug therapy for transplant patients if the transplant was paid for by Medicare, or paid by a private insurance that paid as a primary payer to your Medicare Part A coverage, in a Medicare-certified facility.
- **Some Oral Cancer Drugs:** If the same drug is available in injectable form.
- **Oral Anti-Nausea Drugs:** If you are part of an anti-cancer chemotherapeutic regimen.
- **Inhalation and Infusion Drugs administered through DME.**

WHERE CAN I FIND INFORMATION ON PLAN RATINGS?

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service). If you have access to the web, you may use the web tools on www.medicare.gov and select "Health and Drug Plans" then "Compare Drug and Health Plans" to compare the plan ratings for Medicare plans in your area. You can also call us directly to obtain a copy of the plan ratings for this plan. Our customer service number is listed below.

**Please call The Health Plan for more information about
SecureCare Option I HMO, SecureCare Option II HMO,
and/or SecureCare Option III HMO.**

Visit us at www.healthplan.org, or call us:

CUSTOMER SERVICE HOURS

Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8:00 a.m. – 8:00 p.m., Eastern

Current members should call toll-free **1-877-236-2296**
for questions related to the Medicare Advantage Program. (TTY/TDD **1-877-236-2291**)

Prospective members should call toll-free **1-877-236-2290**
for questions related to the Medicare Advantage Program. (TTY/TDD **1-877-236-2291**)

Current members should call locally **330-837-6880**
for questions related to the Medicare Advantage Program. (TTY/TDD **1-877-236-2291**)

Prospective members should call locally **1-877-236-2290**
for questions related to the Medicare Advantage Program. (TTY/TDD **1-877-236-2291**)

Current members should call toll-free **1-877-236-2296**
for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD **1-800-236-2291**)

Prospective members should call toll-free **1-877-236-2290**
for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD **1-877-236-2291**)

Current members should call locally **330-837-6880**
for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD **1-877-236-2291**)

Prospective members should call locally **1-877-236-2290**
for questions related to the Medicare Part D Prescription Drug program. (TTY/TDD **1-877-236-2291**)

For more information about Medicare, please call Medicare at 1-800-MEDICARE (1-800-633-4227).
TTY users should call 1-877-486-2048. You can call 24 hours a day, 7 days a week.

Or, visit www.medicare.gov on the web.

This document may be available in other formats such as Braille, large print or other alternate formats.
This document may be available in a non-English language. For additional information, call Customer
Service at the phone number listed above.

Summary of Benefits

If you have any questions about this plan's benefits or costs, please contact The Health Plan SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO for details.

Benefit Category

Original Medicare

SecureCare
Option I HMO

SecureCare
Option II HMO

SecureCare
Option III HMO

Important Information

1. Premium and Other Important Information

In 2011 the monthly Part B Premium was \$96.40 and may change for 2012 and the annual Part B deductible amount was \$162 and may change for 2012.

If a doctor or supplier does not accept assignment, their costs are often higher, which means you pay more.

Most people will pay the standard monthly Part B premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples).

General

\$0 monthly plan premium in addition to your monthly Medicare Part B premium.

Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

General

\$71 monthly plan premium in addition to your monthly Medicare Part B premium.

Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

General

\$112 monthly plan premium in addition to your monthly Medicare Part B premium.

Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
<p>Premium and Other Important Information (continued)</p>	<p>For more information about Part B premiums based on income, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.</p>	<p>In-Network \$3,400 out-of-pocket limit. All plan services included.</p>	<p>In-Network \$3,400 out-of-pocket limit. All plan services included.</p>	<p>In-Network \$3,400 out-of-pocket limit. All plan services included.</p>
<p>2. Doctor and Hospital Choice</p> <p>(For more information, see Emergency Care - #15 and Urgently Needed Care - #16)</p>	<p>You may go to any doctor, specialist or hospital that accepts Medicare.</p>	<p>In-Network You must go to network doctors, specialists, and hospitals. Referral required for network hospitals and specialists (for certain benefits).</p>	<p>In-Network You must go to network doctors, specialists, and hospitals. Referral required for network hospitals and specialists (for certain benefits).</p>	<p>In-Network You must go to network doctors, specialists, and hospitals. Referral required for network hospitals and specialists (for certain benefits).</p>

Summary of Benefits

Inpatient Care

3. Inpatient Hospital Care

(Includes Substance Abuse and Rehabilitation Services)

In 2011 the amounts for each benefit period were:
Days 1-60: \$1,132 deductible;
Days 61-90: \$283 per day;
Days 91-150: \$566 per lifetime reserve day

These amounts may change for 2012.

Call 1-800-MEDICARE (1-800-633-4227) for information about lifetime reserve days.

Lifetime reserve days can only be used once.

A “benefit period” starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.

In-Network

No limit to the number of days covered by the plan each hospital stay.

For Medicare-covered hospital stays:

Days 1-12: \$175 copay per day

Days 13-90: \$0 copay per day

\$0 copay for additional hospital days.

Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.

In-Network

No limit to the number of days covered by the plan each hospital stay.

For Medicare-covered hospital stays:

Days 1-12: \$175 copay per day

Days 13-90: \$0 copay per day

\$0 copay for additional hospital days.

Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.

In-Network

No limit to the number of days covered by the plan each hospital stay.

For Medicare-covered hospital stays:

Days 1-12: \$100 copay per day

Days 13-90: \$0 copay per day

\$0 copay for additional hospital days.

Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
<p>4. Inpatient Mental Health Care</p>	<p>In 2011 the amounts for each benefit period were: Days 1-60: \$1,132 deductible; Days 61-90: \$283 per day; Days 91-150: \$566 per lifetime reserve day</p> <p>These amounts may change for 2012.</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p>	<p>In-Network</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> <p>For Medicare-covered hospital stays: Days 1-10: \$175 copay per day; Days 11-90: \$0 copay per day Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p>	<p>In-Network</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> <p>For Medicare-covered hospital stays: Days 1-10: \$175 copay per day; Days 11-90: \$0 copay per day Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p>	<p>In-Network</p> <p>You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> <p>For Medicare-covered hospital stays: Days 1-12: \$100 copay per day; Days 13-90: \$0 copay per day Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p>
<p>5. Skilled Nursing Facility (SNF) (in a Medicare-certified skilled nursing facility)</p>	<p>In 2011 the amounts for each benefit period after at least a 3-day covered hospital stay were: Days 1-20: \$0 per day Days 21-100: \$141.50 per day</p> <p>These amounts may change for 2012.</p> <p>100 days for each benefit period.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>Plan covers up to 100 days each benefit period.</p> <p>No prior hospital stay is required.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>Plan covers up to 100 days each benefit period.</p> <p>No prior hospital stay is required.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>Plan covers up to 100 days each benefit period.</p> <p>No prior hospital stay is required.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
Skilled Nursing Facility (SNF) (continued) (in a Medicare-certified skilled nursing facility)	A “benefit period” starts the day you go into a hospital or SNF. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.	For SNF stays: Days 1-10: \$0 copay per day Days 11-100: \$100 copay per day	For SNF stays: Days 1-10: \$0 copay per day Days 11-100: \$100 copay per day	For SNF stays: Days 1-10: \$0 copay per day Days 11-100: \$75 copay per day
6. Home Health Care (includes medically necessary intermittent skilled nursing care, home health aide services, and rehabilitation services, etc.)	\$0 copay.	General Authorization rules may apply. In-Network \$0 copay for Medicare-covered home health visits.	General Authorization rules may apply. In-Network \$0 copay for Medicare-covered home health visits.	General Authorization rules may apply. In-Network \$0 copay for Medicare-covered home health visits.
7. Hospice	You pay part of the cost for outpatient drugs and inpatient respite care. You must get care from a Medicare-certified hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.	General You must get care from a Medicare-certified hospice. Your plan will pay for a consultative visit before you select hospice.

Benefit Category

Original Medicare

SecureCare
Option I HMO

SecureCare
Option II HMO

SecureCare
Option III HMO

Outpatient Care

8. Doctor Office Visits

20% coinsurance

General

Authorization rules may apply.

In-Network

\$0 copay for each primary care doctor visit for Medicare-covered benefits.

\$35 copay for each in-area, network urgent care Medicare-covered visit.

\$0 to \$35 copay for each specialist visit for Medicare-covered benefits.

General

Authorization rules may apply.

In-Network

\$0 copay for each primary care doctor visit for Medicare-covered benefits.

\$35 copay for each in-area, network urgent care Medicare-covered visit.

\$0 to \$35 copay for each specialist visit for Medicare-covered benefits.

General

Authorization rules may apply.

In-Network

\$0 copay for each primary care doctor visit for Medicare-covered benefits.

\$35 copay for each in-area, network urgent care Medicare-covered visit.

\$0 to \$35 copay for each specialist visit for Medicare-covered benefits.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
<p>9. Chiropractic Services</p>	<p>Supplemental routine care not covered.</p> <p>20% coinsurance for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified providers.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$20 copay for each Medicare-covered visit. Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified providers.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$20 copay for each Medicare-covered visit. Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified providers.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$20 copay for each Medicare-covered visit. Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part) if you get it from a chiropractor or other qualified providers.</p>
<p>10. Podiatry Services</p>	<p>Supplemental routine care not covered.</p> <p>20% coinsurance for medically necessary foot care, including care for medical conditions affecting the lower limbs.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered visit. \$35 copay for up to 2 supplemental routine visit(s) every year. Medicare-covered podiatry benefits are for medically-necessary foot care.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered visit. \$35 copay for up to 2 supplemental routine visit(s) every year. Medicare-covered podiatry benefits are for medically-necessary foot care.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered visit. \$35 copay for up to 2 supplemental routine visit(s) every year. Medicare-covered podiatry benefits are for medically-necessary foot care.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
<p>11. Outpatient Mental Health Care</p>	<p>40% coinsurance for most outpatient mental health services.</p> <p>Specified copayment for outpatient partial hospitalization program services furnished by a hospital or community mental health center (CMHC). Copay cannot exceed the Part A inpatient hospital deductible.</p> <p>“Partial hospitalization program” is a structured program of active outpatient psychiatric treatment that is more intense than the care received in your doctor’s or therapist’s office and is an alternative to inpatient hospitalization.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered individual therapy visit. \$35 copay for each Medicare-covered group therapy visit. \$35 copay for each Medicare-covered individual therapy visit with a psychiatrist. \$35 copay for each Medicare-covered group therapy visit with a psychiatrist. \$0 copay for Medicare-covered partial hospitalization program services.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered individual therapy visit. \$35 copay for each Medicare-covered group therapy visit. \$35 copay for each Medicare-covered individual therapy visit with a psychiatrist. \$35 copay for each Medicare-covered group therapy visit with a psychiatrist. \$0 copay for Medicare-covered partial hospitalization program services.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for each Medicare-covered individual therapy visit. \$35 copay for each Medicare-covered group therapy visit. \$35 copay for each Medicare-covered individual therapy visit with a psychiatrist. \$35 copay for each Medicare-covered group therapy visit with a psychiatrist. \$0 copay for Medicare-covered partial hospitalization program services.</p>
<p>12. Outpatient Substance Abuse Care</p>	<p>20% coinsurance.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for Medicare-covered individual visits. \$35 copay for Medicare-covered group visits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for Medicare-covered individual visits. \$35 copay for Medicare-covered group visits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$35 copay for Medicare-covered individual visits. \$35 copay for Medicare-covered group visits.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
13. Outpatient Services/ Surgery	<p>20% coinsurance for the doctor's services.</p> <p>Specified copayment for outpatient hospital facility services. Copay cannot exceed the Part A inpatient hospital deductible.</p> <p>20% coinsurance for ambulatory surgical center facility services.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$250 copay for each Medicare-covered ambulatory surgical center visit. \$0 to \$125 copay for each Medicare-covered outpatient hospital facility visit.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$250 copay for each Medicare-covered ambulatory surgical center visit. \$0 to \$125 copay for each Medicare-covered outpatient hospital facility visit.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$175 copay for each Medicare-covered ambulatory surgical center visit. \$0 to \$100 copay for each Medicare-covered outpatient hospital facility visit.</p>
14. Ambulance Services (medically necessary ambulance services)	<p>20% coinsurance.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$125 copay for Medicare-covered ambulance benefits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$125 copay for Medicare-covered ambulance benefits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$125 copay for Medicare-covered ambulance benefits.</p>
15. Emergency Care (You may go to any emergency room if you reasonably believe you need emergency care.)	<p>20% coinsurance for the doctor's services.</p> <p>Specified copayment for outpatient hospital facility emergency services.</p> <p>Emergency services copay cannot exceed Part A inpatient hospital deductible for each service provided by the hospital.</p>	<p>General \$65 copay for Medicare-covered emergency room visits. Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.</p>	<p>General \$65 copay for Medicare-covered emergency room visits. Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.</p>	<p>General \$65 copay for Medicare-covered emergency room visits. Worldwide coverage. If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the emergency room visit.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
<p>15. Emergency Care <i>(continued)</i></p> <p>(You may go to any emergency room if you reasonably believe you need emergency care.)</p>	<p>You don't have to pay the emergency room copay if you are admitted to the hospital as an inpatient for the same condition within 3 days of the emergency room visit.</p> <p>NOT covered outside the U.S. except under limited circumstances.</p>			
<p>16. Urgently Needed Care</p> <p>(This is NOT emergency care, and in most cases, is out of the service area.)</p>	<p>20% coinsurance, or a set copay.</p> <p>NOT covered outside the U.S. except under limited circumstances.</p>	<p>General</p> <p>\$35 copay for Medicare-covered urgently-needed-care visits.</p> <p>If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.</p>	<p>General</p> <p>\$35 copay for Medicare-covered urgently-needed-care visits.</p> <p>If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.</p>	<p>General</p> <p>\$35 copay for Medicare-covered urgently-needed-care visits.</p> <p>If you are admitted to the hospital within 24-hour(s) for the same condition, you pay \$0 for the urgently-needed-care visit.</p>
<p>17. Outpatient Rehabilitation Services</p> <p>(Occupational Therapy, Physical Therapy, Speech and Language Therapy)</p>	<p>20% coinsurance.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$35 copay for Medicare-covered Occupational Therapy visits.</p> <p>\$35 copay for Medicare-covered Physical and/or Speech and Language Therapy visits.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$35 copay for Medicare-covered Occupational Therapy visits.</p> <p>\$35 copay for Medicare-covered Physical and/or Speech and Language Therapy visits.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$35 copay for Medicare-covered Occupational Therapy visits.</p> <p>\$35 copay for Medicare-covered Physical and/or Speech and Language Therapy visits.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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Outpatient Medical Services and Supplies

<p>18. Durable Medical Equipment (includes wheelchairs, oxygen, etc.)</p>	<p>20% coinsurance.</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>
<p>19. Prosthetic Devices (includes braces, artificial limbs and eyes, etc.)</p>	<p>20% coinsurance.</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>	<p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered items</p>
<p>20. Diabetes Programs and Supplies</p>	<p>20% coinsurance for diabetes self-management training.</p> <p>20% coinsurance for diabetes supplies.</p> <p>20% coinsurance for diabetic therapeutic shoes or inserts.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$0 copay for Diabetes self-management training. \$7.50 copay for Diabetes monitoring supplies. 20% of the cost for Therapeutic shoes or inserts. If the doctor provides you services in addition to Diabetes self-management training, separate cost sharing of \$0 to \$35 may apply.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$0 copay for Diabetes self-management training. \$7.50 copay for Diabetes monitoring supplies. 20% of the cost for Therapeutic shoes or inserts. If the doctor provides you services in addition to Diabetes self-management training, separate cost sharing of \$0 to \$35 may apply.</p>	<p>General Authorization rules may apply.</p> <p>In-Network \$0 copay for Diabetes self-management training. \$7.50 copay for Diabetes monitoring supplies. 20% of the cost for Therapeutic shoes or inserts. If the doctor provides you services in addition to Diabetes self-management training, separate cost sharing of \$0 to \$35 may apply.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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21. Diagnostic Tests, X-rays, Lab Services, and Radiology Services

20% coinsurance for diagnostic tests and x-rays.

\$0 copay for Medicare-covered lab services.

Lab Services: Medicare covers medically necessary diagnostic lab services that are ordered by your treating doctor when they are provided by a Clinical Laboratory Improvement Amendments (CLIA) certified laboratory that participates in Medicare. Diagnostic lab services are done to help your doctor diagnose or rule out a suspected illness or condition. Medicare does not cover most supplemental routine screening tests, like checking your cholesterol.

20% coinsurance for digital rectal exam and other related services.

Covered once a year for all men with Medicare over age 50

General
Authorization rules may apply.

In-Network

\$0 to \$10 copay for Medicare-covered lab services.

\$0 copay for Medicare-covered diagnostic procedures and tests.

\$0 to \$25 copay for Medicare-covered X-rays.

\$0 to \$125 copay for Medicare-covered diagnostic radiology services (not including X-rays).

20% of the cost for Medicare-covered therapeutic radiology services.

If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$0 to \$35 may apply.

General
Authorization rules may apply.

In-Network

\$0 to \$10 copay for Medicare-covered lab services.

\$0 copay for Medicare-covered diagnostic procedures and tests.

\$0 to \$25 copay for Medicare-covered X-rays.

\$0 to \$125 copay for Medicare-covered diagnostic radiology services (not including X-rays).

20% of the cost for Medicare-covered therapeutic radiology services.

If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$0 to \$35 may apply.

General
Authorization rules may apply.

In-Network

\$0 to \$5 copay for Medicare-covered lab services.

\$0 copay for Medicare-covered diagnostic procedures and tests.

\$0 to \$20 copay for Medicare-covered X-rays.

\$0 to \$100 copay for Medicare-covered diagnostic radiology services (not including X-rays).

20% of the cost for Medicare-covered therapeutic radiology services.

If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost sharing of \$0 to \$35 may apply.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
22. Cardiac and Pulmonary Rehabilitation Services	<p>20% coinsurance Cardiac Rehabilitation services.</p> <p>20% coinsurance for Pulmonary Rehabilitation services.</p> <p>20% coinsurance for Intensive Cardiac Rehabilitation services.</p> <p>This applies to program services provided in a doctor's office. Specified cost sharing for program services provided by hospital outpatient departments.</p>	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$0 copay for:</p> <ul style="list-style-type: none"> • Medicare-covered Cardiac Rehabilitation Services • Medicare-covered Intensive Cardiac Rehabilitation Services • Medicare-covered Pulmonary Rehabilitation Services 	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$0 copay for:</p> <ul style="list-style-type: none"> • Medicare-covered Cardiac Rehabilitation Services • Medicare-covered Intensive Cardiac Rehabilitation Services • Medicare-covered Pulmonary Rehabilitation Services 	<p>General</p> <p>Authorization rules may apply.</p> <p>In-Network</p> <p>\$0 copay for:</p> <ul style="list-style-type: none"> • Medicare-covered Cardiac Rehabilitation Services • Medicare-covered Intensive Cardiac Rehabilitation Services • Medicare-covered Pulmonary Rehabilitation Services

Preventive Services

23. Preventive Services and Wellness/ Education Programs	<p>No coinsurance, copayment or deductible for the following:</p> <ul style="list-style-type: none"> • Abdominal Aortic Aneurysm Screening • Bone Mass Measurement. Covered once every 24 months (more often if medically necessary) if you meet certain medical conditions • Cardiovascular Screening 	<p>General</p> <p>\$0 copay for all preventive services covered under Original Medicare at zero cost sharing:</p> <ul style="list-style-type: none"> • Abdominal Aortic Aneurysm screening • Bone Mass Measurement • Cardiovascular Screening • Cervical and Vaginal Cancer Screening (Pap Test and Pelvic Exam) 	<p>General</p> <p>\$0 copay for all preventive services covered under Original Medicare at zero cost sharing:</p> <ul style="list-style-type: none"> • Abdominal Aortic Aneurysm screening • Bone Mass Measurement • Cardiovascular Screening • Cervical and Vaginal Cancer Screening (Pap Test and Pelvic Exam) 	<p>General</p> <p>\$0 copay for all preventive services covered under Original Medicare at zero cost sharing:</p> <ul style="list-style-type: none"> • Abdominal Aortic Aneurysm screening • Bone Mass Measurement • Cardiovascular Screening • Cervical and Vaginal Cancer Screening (Pap Test and Pelvic Exam)
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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23. Preventive Services and Wellness/ Education Programs (continued)

- Cervical and Vaginal Cancer Screening. Covered once every 2 years. Covered once a year for women with Medicare at high risk
- Colorectal Cancer Screening
- Diabetes Screening
- Influenza Vaccine
- Hepatitis B Vaccine for people with Medicare who are at risk
- HIV Screening. \$0 copay for the HIV screening, but you generally pay 20% of the Medicare-approved amount for the doctor’s visit. HIV screening is covered for people with Medicare who are pregnant and people at increased risk for infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy.

- Colorectal Cancer Screening
- Diabetes Screening
- Influenza Vaccine
- Hepatitis B Vaccine
- HIV Screening
- Breast Cancer Screening (Mammogram)
- Medical Nutrition Therapy Services
- Personalized Prevention Plan Services (Annual Wellness Visits)
- Pneumococcal Vaccine
- Prostate Cancer Screening (Prostate Specific Antigen (PSA) test only)
- Smoking Cessation (Counseling to stop smoking)
- Welcome to Medicare Physical Exam (Initial Preventive Physical Exam)

- Colorectal Cancer Screening
- Diabetes Screening
- Influenza Vaccine
- Hepatitis B Vaccine
- HIV Screening
- Breast Cancer Screening (Mammogram)
- Medical Nutrition Therapy Services
- Personalized Prevention Plan Services (Annual Wellness Visits)
- Pneumococcal Vaccine
- Prostate Cancer Screening (Prostate Specific Antigen (PSA) test only)
- Smoking Cessation (Counseling to stop smoking)
- Welcome to Medicare Physical Exam (Initial Preventive Physical Exam)

- Colorectal Cancer Screening
- Diabetes Screening
- Influenza Vaccine
- Hepatitis B Vaccine
- HIV Screening
- Breast Cancer Screening (Mammogram)
- Medical Nutrition Therapy Services
- Personalized Prevention Plan Services (Annual Wellness Visits)
- Pneumococcal Vaccine
- Prostate Cancer Screening (Prostate Specific Antigen (PSA) test only)
- Smoking Cessation (Counseling to stop smoking)
- Welcome to Medicare Physical Exam (Initial Preventive Physical Exam)

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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23. Preventive Services and Wellness/ Education Programs (continued)

- Breast Cancer Screening (Mammogram). Medicare covers screening mammograms once every 12 months for all women with Medicare age 40 and older. Medicare covers one baseline mammogram for women between ages 35-39.
- Medical Nutrition Therapy Services. Nutrition therapy is for people who have diabetes or kidney disease (but aren't on dialysis or haven't had a kidney transplant) when referred by a doctor. These services can be given by a registered dietitian and may include a nutritional assessment and counseling to help you manage your diabetes or kidney disease.
- Personalized Prevention Plan Services (Annual Wellness Visits)

HIV Screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy. Please contact plan for details.

In-Network

- The plan covers the following supplemental education/wellness programs:
- Written health education materials, including Newsletters
 - Additional Smoking Cessation

HIV Screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy. Please contact plan for details.

In-Network

- The plan covers the following supplemental education/wellness programs:
- Written health education materials, including Newsletters
 - Additional Smoking Cessation

HIV Screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy. Please contact plan for details.

In-Network

- The plan covers the following supplemental education/wellness programs:
- Written health education materials, including Newsletters
 - Additional Smoking Cessation

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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23. Preventive Services and Wellness/ Education Programs (continued)

- Pneumococcal Vaccine. You may only need the Pneumonia vaccine once in your lifetime. Call your doctor for more information.
- Prostate Cancer Screening - Prostate Specific Antigen (PSA) test only. Covered once a year for all men with Medicare over age 50.
- Smoking Cessation (counseling to stop smoking). Covered if ordered by your doctor. Includes two counseling attempts within a 12-month period. Each counseling attempt includes up to four face-to-face visits.
- Welcome to Medicare Physical Exam (initial preventive physical exam). When you join Medicare Part B, then you are eligible as follows. During the first 12 months of your new Part B coverage, you can get either a Welcome to

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
23. Preventive Services and Wellness/ Education Programs (continued)	Medicare Physical Exam or an Annual Wellness Visit. After your first 12 months, you can get one Annual Wellness Visit every 12 months.			
24. Kidney Disease and Conditions	20% coinsurance for renal dialysis. 20% coinsurance for kidney disease education services.	General Authorization rules may apply. In-Network 20% of the cost for renal dialysis. \$0 copay for kidney disease education services.	General Authorization rules may apply. In-Network 20% of the cost for renal dialysis. \$0 copay for kidney disease education services.	General Authorization rules may apply. In-Network 20% of the cost for renal dialysis. \$0 copay for kidney disease education services.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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25. Outpatient Prescription Drugs

Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.

Drugs covered under Medicare Part B

General

Most drugs are not covered.
 20% of the cost for Part B-covered drugs (not including Part B-covered chemotherapy drugs).
 10% of the cost for Part B-covered chemotherapy drugs.

Drugs covered under Medicare Part D

General

This plan does not offer prescription drug coverage.

Drugs covered under Medicare Part B

General

20% of the cost for Part B-covered drugs (not including Part B-covered chemotherapy drugs).
 10% of the cost for Part B-covered chemotherapy drugs.

Drugs covered under Medicare Part D

General

This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www.healthplan.org on the web.

Drugs covered under Medicare Part B

General

20% of the cost for Part B-covered drugs (not including Part B-covered chemotherapy drugs).
 10% of the cost for Part B-covered chemotherapy drugs.

Drugs covered under Medicare Part D

General

This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www.healthplan.org on the web.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

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Drugs covered under Medicare Part D (continued)

Different out-of-pocket costs may apply for people who

- have limited incomes,
- live in long term care facilities, or
- have access to Indian/Tribal/Urban (Indian Health Service) providers.

The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan’s service area (for instance when you travel).

Total yearly drug costs are the total drug costs paid by both you and a Part D plan.

The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.

Drugs covered under Medicare Part D (continued)

Different out-of-pocket costs may apply for people who

- have limited incomes,
- live in long term care facilities, or
- have access to Indian/Tribal/Urban (Indian Health Service) providers.

The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan’s service area (for instance when you travel).

Total yearly drug costs are the total drug costs paid by both you and a Part D plan.

The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

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Drugs covered under Medicare Part D (continued)

Some drugs have quantity limits.

Your provider must get prior authorization from SecureCare - Option II HMO for certain drugs.

You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.

If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.

Drugs covered under Medicare Part D (continued)

Some drugs have quantity limits.

Your provider must get prior authorization from SecureCare - Option III HMO for certain drugs.

You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov.

If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Original Medicare

SecureCare Option I HMO

<p>If you request a formulary exception for a drug and SecureCare - Option II HMO approves the exception, you will pay Tier 3: Non-Preferred Brand Drugs cost sharing for that drug.</p> <p>In-Network \$0 deductible.</p> <p>Initial Coverage You pay the following until total yearly drug costs reach \$2,930:</p> <p>Retail Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$8 copay for one-month (30-day) supply of drugs in this tier • \$24 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$40 copay for a one-month (30-day) supply of drugs in this tier • \$120 copay for a three-month (90-day) supply of drugs in this tier

<p>If you request a formulary exception for a drug and SecureCare - Option III HMO approves the exception, you will pay Tier 3: Non-Preferred Brand Drugs cost sharing for that drug.</p> <p>In-Network \$0 deductible.</p> <p>Initial Coverage You pay the following until total yearly drug costs reach \$2,930:</p> <p>Retail Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$3 copay for one-month (30-day) supply of drugs in this tier • \$9 copay for a three-month (90-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$35 copay for a one-month (30-day) supply of drugs in this tier • \$105 copay for a three-month (90-day) supply of drugs in this tier

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Empty cell for Original Medicare

Empty cell for SecureCare Option I HMO
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<p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (30-day) supply of drugs in this tier • \$285 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier
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<p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (30-day) supply of drugs in this tier • \$285 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Original Medicare

SecureCare Option I HMO

<p>Long Term Care Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$8 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$40 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier <p>Mail Order</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$16 copay for a three-month (90-day) supply of drugs in this tier
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<p>Long Term Care Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$3 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$35 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier <p>Mail Order</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$6 copay for a three-month (90-day) supply of drugs in this tier

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Original Medicare

SecureCare Option I HMO

<p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$80 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$190 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier <p>Additional Coverage Gap You pay the following:</p>
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<p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$70 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$190 copay for a three-month (90-day) supply of drugs in this tier <p>Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier <p>Additional Coverage Gap You pay the following:</p>
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Original Medicare

SecureCare Option I HMO

<p>Retail Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$8 copay for one-month (30-day) supply of all drugs covered in this tier • \$24 copay for a three-month (90-day) supply of all drugs covered in this tier <p>Long Term Care Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$8 copay for one-month (31-day) supply of all drugs covered in this tier <p>Mail Order</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$16 copay for three-month (90-day) supply of all drugs covered in this tier <p>After your total yearly drug costs reach \$2,930, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 86% of the plan's costs for</p>

<p>Retail Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$3 copay for one-month (30-day) supply of all drugs covered in this tier • \$9 copay for a three-month (90-day) supply of all drugs covered in this tier <p>Long Term Care Pharmacy</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$3 copay for one-month (31-day) supply of all drugs covered in this tier <p>Mail Order</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$6 copay for three-month (90-day) supply of all drugs covered in this tier <p>After your total yearly drug costs reach \$2,930, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 86% of the plan's costs for generic drugs until your</p>
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

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<p>generic drugs until your yearly out-of-pocket drug costs reach \$4,700.</p> <p>Catastrophic Coverage After your yearly out-of-pocket drug costs reach \$4,700, you pay the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or • \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. <p>Out-of-Network Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan’s service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy’s full charge for the drug and submit documentation to receive reimbursement from SecureCare - Option II HMO.</p>

<p>yearly out-of-pocket drug costs reach \$4,700.</p> <p>Catastrophic Coverage After your yearly out-of-pocket drug costs reach \$4,700, you pay the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or • \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. <p>Out-of-Network Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan’s service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy’s full charge for the drug and submit documentation to receive reimbursement from SecureCare - Option III HMO.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

Original Medicare

SecureCare Option I HMO

<p>Out-of-Network Initial Coverage</p> <p>You will be reimbursed up to the plan’s cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,930:</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$8 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$40 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan’s In-Network allowable amount.</p>
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<p>Out-of-Network Initial Coverage</p> <p>You will be reimbursed up to the plan’s cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,930:</p> <p>Tier 1: Generic Drugs</p> <ul style="list-style-type: none"> • \$3 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 2: Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$35 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> • \$95 copay for a one-month (30-day) supply of drugs in this tier <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (30-day) supply of drugs in this tier <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan’s In-Network allowable amount.</p>
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

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Additional Out-of-Network Coverage Gap

You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:

Tier 1: Generic Drugs

- \$8 copay for a one-month (30-day) supply of all drugs covered in this tier

Tier 2: Preferred Brand Drugs

- You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.

You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.

Additional Out-of-Network Coverage Gap

You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:

Tier 1: Generic Drugs

- \$3 copay for a one-month (30-day) supply of all drugs covered in this tier

Tier 2: Preferred Brand Drugs

- You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.

You will be reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
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**Prescription Drugs
(continued)**

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<p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700. <p>You will reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700. <p>You will reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.</p> <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.</p>
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<p>Tier 3: Non-Preferred Brand Drugs</p> <ul style="list-style-type: none"> You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700. <p>You will reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.</p> <p>Tier 4: Specialty Tier Drugs</p> <ul style="list-style-type: none"> You will be reimbursed up to 14% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700. <p>You will reimbursed up to the discounted price for brand name drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,700.</p> <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount.</p>
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Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
Prescription Drugs <i>(continued)</i>			<p>Out-of-Network Catastrophic Coverage</p> <p>After your yearly out-of-pocket drug costs reach \$4,700, you will be reimbursed for drugs purchased out-of-network up to the plan’s cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or • \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan’s In-Network allowable amount.</p>	<p>Out-of-Network Catastrophic Coverage</p> <p>After your yearly out-of-pocket drug costs reach \$4,700, you will be reimbursed for drugs purchased out-of-network up to the plan’s cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or • \$2.60 copay for generic (including brand drugs treated as generic) and a \$6.50 copay for all other drugs. <p>You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan’s In-Network allowable amount.</p>
26. Dental Services	Preventive dental services (such as cleaning) not covered.	<p>General Authorization rules may apply.</p> <p>In-Network</p> <p>In general, preventive dental benefits (such as cleaning) not covered.</p> <p>\$35 copay for Medicare-covered dental benefits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network</p> <p>In general, preventive dental benefits (such as cleaning) not covered.</p> <p>\$35 copay for Medicare-covered dental benefits.</p>	<p>General Authorization rules may apply.</p> <p>In-Network</p> <p>In general, preventive dental benefits (such as cleaning) not covered.</p> <p>\$35 copay for Medicare-covered dental benefits.</p>

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
27. Hearing Services	<p>Supplemental routine hearing exams and hearing aids not covered.</p> <p>20% coinsurance for diagnostic hearing exams.</p>	<p>In-Network</p> <p>In general, supplemental routine hearing exams and hearing aids not covered.</p> <p>\$35 copay for Medicare-covered diagnostic hearing exams.</p>	<p>In-Network</p> <p>In general, supplemental routine hearing exams and hearing aids not covered.</p> <p>\$35 copay for Medicare-covered diagnostic hearing exams.</p>	<p>In-Network</p> <p>In general, supplemental routine hearing exams and hearing aids not covered.</p> <p>\$35 copay for Medicare-covered diagnostic hearing exams.</p>
28. Vision Services	<p>20% coinsurance for diagnosis and treatment of diseases and conditions of the eye.</p> <p>Supplemental routine eye exams and glasses not covered.</p> <p>Medicare pays for one pair of eyeglasses or contact lenses after cataract surgery.</p> <p>Annual glaucoma screenings covered for people at risk.</p>	<p>In-Network</p> <ul style="list-style-type: none"> • \$0 copay for one pair of eyeglasses or contact lenses after cataract surgery. • \$0 to \$35 copay for exams to diagnose and treat diseases and conditions of the eye. • \$35 copay for up to 1 supplemental routine eye exam(s) every year. • \$15 copay for up to 1 pair(s) of glasses every two years. • \$15 copay for up to 1 pair(s) of contacts every two years. • \$15 copay for up to 1 pair(s) of lenses every two years. • \$15 copay for up to 1 frame(s) every two years. 	<p>In-Network</p> <ul style="list-style-type: none"> • \$0 copay for one pair of eyeglasses or contact lenses after cataract surgery. • \$0 to \$35 copay for exams to diagnose and treat diseases and conditions of the eye. • \$35 copay for up to 1 supplemental routine eye exam(s) every year. • \$15 copay for up to 1 pair(s) of glasses every two years. • \$15 copay for up to 1 pair(s) of contacts every two years. • \$15 copay for up to 1 pair(s) of lenses every two years. • \$15 copay for up to 1 frame(s) every two years. 	<p>In-Network</p> <ul style="list-style-type: none"> • \$0 copay for one pair of eyeglasses or contact lenses after cataract surgery. • \$0 to \$35 copay for exams to diagnose and treat diseases and conditions of the eye. • \$35 copay for up to 1 supplemental routine eye exam(s) every year. • \$15 copay for up to 1 pair(s) of glasses every two years. • \$15 copay for up to 1 pair(s) of contacts every two years. • \$15 copay for up to 1 pair(s) of lenses every two years. • \$15 copay for up to 1 frame(s) every two years.

Benefit Category	Original Medicare	SecureCare Option I HMO	SecureCare Option II HMO	SecureCare Option III HMO
Vision Services (continued)		<p>\$100 plan coverage limit for eye wear every two years.</p> <p>If the doctor provides you services in addition to eye exams, separate cost sharing of \$0 to \$35 may apply.</p>	<p>\$100 plan coverage limit for eye wear every two years.</p> <p>If the doctor provides you services in addition to eye exams, separate cost sharing of \$0 to \$35 may apply.</p>	<p>\$100 plan coverage limit for eye wear every two years.</p> <p>If the doctor provides you services in addition to eye exams, separate cost sharing of \$0 to \$35 may apply.</p>
Over-the-Counter Items	Not covered.	<p>General</p> <p>The plan does not cover Over-the-Counter items.</p>	<p>General</p> <p>The plan does not cover Over-the-Counter items.</p>	<p>General</p> <p>The plan does not cover Over-the-Counter items.</p>
Transportation (Routine)	Not covered.	<p>In-Network</p> <p>The plan does not cover supplemental routine transportation.</p>	<p>In-Network</p> <p>The plan does not cover supplemental routine transportation.</p>	<p>In-Network</p> <p>The plan does not cover supplemental routine transportation.</p>
Acupuncture	Not covered.	<p>In-Network</p> <p>The plan does not cover Acupuncture.</p>	<p>In-Network</p> <p>The plan does not cover Acupuncture.</p>	<p>In-Network</p> <p>The plan does not cover Acupuncture.</p>

Clarification of Benefits

We would like to clarify and further emphasize the following benefits and features of SecureCare Option I HMO, SecureCare Option II HMO, and/or SecureCare Option III HMO:

#8: Doctor Office Visits:

There is a \$0 copay for an annual retinal eye exam. All other Physician Specialist Services require a \$35 copayment.

#13: Outpatient Services/Surgery:

SecureCare Option I HMO and SecureCare Option II HMO: You pay \$0 to \$125 for each Medicare-covered visit to an outpatient hospital facility. The \$125 applies to CT Scans, MRI, MRA, PET and SPECT Scans.

SecureCare Option III HMO: You pay \$0 to \$100 for each Medicare-covered visit to an outpatient hospital facility. The \$100 applies to CT Scans, MRI, MRA, PET and SPECT Scans.

#21 Diagnostic Tests, X-rays and Lab Services:

SecureCare Option I HMO and SecureCare Option II HMO: You pay a \$10 copay for Medicare-covered laboratory tests * and a \$25 copay for Medicare-covered x-rays *.

SecureCare Option III HMO: You pay a \$5 copay for Medicare-covered laboratory tests * and a \$20 copay for Medicare-covered x-rays *.

* No copay will apply to x-ray and/or lab services when the services are part of a scheduled outpatient surgery, an emergency room visit, an inpatient hospital stay and/or when performed during an office visit at the physician office. (Note: Physician must either perform labwork or collect specimen(s) in his or her office or a copayment will be charged.)

#21: (Diagnostic Test, X-Rays, Lab Services, and Radiology Services), and #28 (Vision Services):

If associated with an office visit from a PCP, a \$0 copay applies. If associated with a Specialist office visit, a \$35 copay may apply.

#20: Diabetes Programs and Supplies:

You pay \$7.50 of the cost (per 30 day supply or up to a quantity of 100*) for each Preferred Diabetic Supply item for test strips and lancets. You pay 100% for Non-Preferred Diabetic Supplies. Contact us for a list of preferred supplies. *Quantities required in excess of 100 are covered with Prior Authorization.

Clarification of Benefits (continued)

#25: Outpatient Prescription Drugs:

According to Medicare Guidelines, if you first enroll in SecureCare Option I HMO without prescription drug coverage and then select a Stand-Alone Prescription Drug Plan, this election will terminate your enrollment in SecureCare Option I HMO and return you to Original Medicare with Prescription Drug Plan coverage.

#28: Vision Services:

Annual glaucoma screenings are covered for people at risk, with a \$0 copay.

Eyewear includes frames, lenses, and/or contact lenses. Limitations apply. Specified lenses covered in full with frames of your choice covered up to \$65 plus 20% off any out-of-pocket costs. The \$100 limit every 24 months for contacts includes the exam.

Eyewear is provided after Cataract Surgery in accordance with Medicare guidelines. Limitations and exclusions may apply. This may include, but is not limited to, the following:

One standard pair of eyeglasses or contact lenses after each cataract surgery that includes insertion of an intraocular lens.

Standard Corrective lenses/frames (and replacements) needed after a cataract removal without a lens implant.

UTILIZATION REVIEW - The Health Plan has a Utilization Management Program in place that monitors the use of, or evaluates the clinical necessity, appropriateness, efficacy or efficiency of, health care services, procedures or care settings.

Areas of utilization management include:

- Pre-authorization of health care services for, example elective admissions, home health services, durable medical equipment or imaging studies. Preauthorizations may be for nonurgent services, urgent services or post services. The decisions for preauthorizations are made within strict time frames to minimize any disruption in the provision of health care. Nonauthorization decisions are communicated to members and providers within strict time frames with sufficient information to understand the reason for the nonauthorization and to decide whether to appeal the nonauthorization. Only medical directors who are physicians may nonauthorize services for medical necessity.
- Hospital inpatient review. Clinical information is received from hospitals which enable registered nurses at The Health Plan to assist with post hospital care needs and arranging services to ensure care across the continuum.
- Care/case management is a personalized process to assess treatment options and opportunities to coordinate care, design care plans to improve quality and efficacy of care, manage cost and benefits patient care to ensure optimal outcomes for members with catastrophic illness or those needing episodic management of health care needs.

Registered nurses perform the functions of utilization management.

NEW TECHNOLOGY - The Health Plan tries to keep pace with change and ensure members have access to safe and effective care. The Health Plan continually reviews new trends in medical technology, procedures, pharmacological treatments and drugs. Scientific evidence, medical effectiveness and determinations from regulatory bodies are all components of the review of new technology. The Health Plan reviews this information to form the basis for coverage decisions in the future.

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The Health Plan

SecureCareHMO

Health Maintenance Organization

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